



**DENETIK**  
CERTIFICATION

**ISO 20000**

# C E R T I F I C A T E

This is to certify that organization:

**NEOTEL DOO Skopje**

*Kuzman Josifovski Pitu 15, 1000 Skopje, Republic of North Macedonia*

has implemented and maintains an IT Service Management System within the scope of:

Service management system that support sales, provision, installation, integration and maintenance of telecommunication, telephone network and ICT, system and solutions as per service catalogue of NEOTEL DOO Skopje

in accordance to:

## ISO/IEC 20000-1:2018

**Certificate No.:** SRN3824  
**Date of issue:** 01.07.2024.  
**Expiry date:** 24.07.2027.  
**Initial Certification date:** 25.07.2018.

General Manager:

This certificate is valid as long as the surveillance audits are completed and the requirements of Denetik Certification are followed.  
The validity of this certificate can be checked from [www.denetik.com](http://www.denetik.com).

**Denetik Certification Inc.**

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